



## **FAQ** (for current members)



### **What is the Virginia Beach Postal Federal Credit Union's Fax Number?**

(757) 340-1213

### **What is Virginia Beach Postal Federal Credit Union's Routing and Transit Number?**

Our Routing and Transit Number is 251483243.

#### **My VISA debit card has been stolen. What do I do?**

- During business hours contact the credit union immediately
  - After hours Call VISA at 1-800-472-3272.
- If VISA was contacted after hours remember to contact the credit union so we can issue a new card.
- Contact the companies with a pre-authorized payment agreement with your new card number.

#### **My VISA credit card has been stolen. What do I do?**

- During business hours contact the credit union immediately
  - After hours Call VISA at 1-800-472-3272.
- If VISA was contacted after hours remember to contact the credit union so we can issue a new card.
- Contact the companies with a pre-authorized payment agreement with your new card number.

#### **What is the phone number for Postal Ease?**

Their number is 1-877-477-3273.

#### **I need to reorder my checks. Do I have to come into the Main Office?**

No, you can reorder your checks by phone at 757.340.9781 or via our website